

Ryan Chong

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EDUCATION

UNIVERSITY MALAYA

2011-2015

Bachelor of Information Technology (Management)
First Class Honors, CGPA 3.71, 2 Times Dean's List Award

WORK EXPERIENCE

AVIVA

September 2016 - Present

Senior Front End Web Developer

- Built and maintain public facing websites like www.aviva.com.sg for multiple countries, i.e UK, Singapore, Poland.
- Utilizes HTML5, CSS, and JS to code modular components for Adobe Experience Manager, a CMS by Adobe
- Mentor junior developers on code quality and best practices
- Work closely with global team consisting of teams in UK, India and Poland

VOLCANIC ASIA

February 2016 – August 2016

Front End Web Developer

- Built and managed the accounts of a few reputable recruitment brands from Singapore, UK, Australia and Hong Kong which includes but not limited to Elliott Scott, Savvy Creative and Vision Consulting.
- Designs wireframe and mockups using Photoshop and make them into responsive, cross-browser compatible websites using HTML5, CSS and Javascript.

HILTI

September 2015 - February 2016

Mobile Application Developer

- Managed 2 internal app projects by developing from scratch, consulting with relevant stakeholders and performing end-to-end execution of the project including operational goals, business specification, business reviews and application development.
- Boosted customer-facing app's usage by more than 200% after refactoring and optimizing to reduce latency, load-up speed and improving overall user experience by having a deep understanding of customer needs and priorities.
- Developed a scalable framework for business intelligence team to document, organize and manage app analytics by consolidating existing solutions, automating more than 90% of the tasks and removing 99% of the redundant data.

PIKTOCHART

2013-2014

Web Developer Intern

- Assisted in supporting the customer requests and enquiries via ZenDesk, resulting in greater than 80% retention rate of existing customers by utilizing strong client-facing skills and deep understanding of customers' priorities.
- Achieved greater than 30% monthly traffic increase for company website by employing solid copy writing and SEO optimization skills.
- Built and deployed scalable front-end frameworks by applying best coding practices and algorithm skills.

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ENTERPRENEURIAL EXPERIENCE

- FIVERR 2014
Graphic Design Freelancer
- Achieved 185 positive customer reviews by exhibiting strong work ethics, ability to get things done within specified time frame and going the extra miles for the customers.
 - Obtained 99% positive customer ratings from a cumulative of 254 orders over period of 3 months.
- READVOLUTIONS 2012-2013
Founder
- Developed a website focused on giving productivity hacks in the form of beautiful looking infographics.
 - Converted said website to my graphic design portfolios which leads to 15% conversion rate for graphic design freelancing gigs
- DAWNBUILDERS 2011
Co-Founder, CTO
- Developed website and contents for social media promotion, content marketing and to drive up traffic.
 - Designed logo, name cards and branding of the entire product.

EXTRA-CURRICULAR ACTIVITIES

- UGENIX 2014
Founder, President
- Initiated a student body organization focused on health and wealth investments.
 - Attracted more than 30 full time student members and held bi-weekly seminar with 90% attendance rate.
 - Obtained sponsorship for the bi-weekly seminars from private companies in relevant industries by capitalizing on strong negotiation and relationship-building skills.
- SPORTS 2011-2013
Competitive Badminton Player
- Emerged overall champion for Inter-Collegiate Game (ICG) 2013 as doubles badminton representative for Cinnamon College, National University of Singapore.
 - Represented 7th Residential College as doubles badminton player in SUKMUM (intra-varsity sports competition) 2012.

SKILLS

- Language: **Fluent** in English, Mandarin and Bahasa Malaysia.
- Others: **Experienced** in Google Analytics, Adobe Photoshop, Ruby on Rails, Javascript, React, Jquery, Vue, HTML, CSS, SASS, Scrum Agile Methodology, Test-Driven Development (TDD), Wordpress, AEM, CMS, Git, Jasmine, Mocha, Babel, ES6.
- **Intermediate** in SAP Business Warehouse, Objective C, Java, PHP, Project Management

AWARDS

- Overall Champion at MyAppsTEC, Category A (2015)
- Recipient of TF LEaRN @NUS scholarship (2014)
- Special Jury Prize in ACM-ICPC Malaysia al-Khawarizmi, National Programming Contest (2012)
- Most Popular Award in Samsung App Star Competition (2012)
- POSCO Asia Fellowship (2012)